

July 12, 2024



## **IMPORTANT SAFETY NOTICE RE: The valve assembly on Sensory Tables**

*Product Part Numbers / SKUs affected: SWT, SWT1, SWT2.*

*These items would have been sold between 2012 and 2016.*

It has been brought to our attention that if the drain hose has been removed from our Sensory Tables, the valve assembly can present a pinching hazard. Although the occurrence rate has been extremely low, we feel it is necessary to address this to ensure the utmost in safety going forward.

Due to low sales, we stopped manufacturing this product in 2016, but when they were being manufactured, we shipped each and every Sensory Table with the hose preinstalled on the drain assembly. However, if you have removed the hose and misplaced it, **please stop using the product until a valve extension is installed.** This valve extension allows you to safely use the product without a hose. It also allows you to still use the hose if you choose to.

If you have purchased any of the products listed above, please audit the valve area using the images on the back side of this letter to determine what course of action you should take. The product sku or part number can be found on the label adhered to the Sensory Table.





If you have any questions, or require assistance reviewing your Sensory Tables, please contact our Customer Service Department at 1-800-267-8494 ext. 1 or [info@copernicused.com](mailto:info@copernicused.com).

Thank you for your prompt attention to this safety measure. We apologize for any inconvenience this may have caused.

Sincerely,

A handwritten signature in black ink that reads "Kaylyn Belcourt".

Kaylyn Belcourt – President

<p><b>Safe valve assembly with hose installed</b></p>	<p><b>Potentially unsafe valve assembly</b> (hose is not installed or missing)</p>	<p><b>Potentially unsafe valve assembly</b> (hose is not installed or missing)</p>
		
<p>Contact us for a valve extension (shown below) to ensure the continued safe operation.</p> <p>You can still use a hose with this extension.</p>	<p><b>Action: Stop use.</b></p> <p>Contact us immediately for a valve extension (shown below).</p> <p>If you are using the table with water, and would like a replacement hose, we can also provide one.</p>	<p><b>Action: Stop use.</b></p> <p>Contact us immediately for a valve extension (shown below).</p> <p>If you are using the table with water, and would like a replacement hose, we can also provide one.</p>
<p style="text-align: center;"><b>We will ship you, free of charge,</b> a valve extension that looks like this once installed:</p> <div style="text-align: center;">  </div> <p style="text-align: center;">The extension is meant to be a permanent fixture of the drain assembly.</p> <p style="text-align: center;"><b>You can still use a hose with this extension, if you choose, but it is not required.</b></p>		